

MEETING	HEALTH AND WELLBEING BOARD
DATE:	16 APRIL 2013
TITLE OF REPORT:	PROPOSED MEASURABLE OUTCOMES FOR THE DEMAND MANAGEMENT AREA OF THE HEALTH AND WELLBEING BOARD STRATEGY
REPORT BY:	PUBLIC HEALTH

1. Classification

Open

2. Key Decision

This is not an executive decision

3. Wards Affected

County-wide

4. Purpose

To report back on the review of the applicability of data collected for the Public Health, NHS and Adult Social Care Outcome Frameworks in relation to the Demand Management area of the Herefordshire Health and Wellbeing Strategy in order to comment on their usefulness for all workstreams.

5. Recommendation(s)

- (a) the Board note that the measures contained in national outcomes frameworks are limited in their usefulness and applicability for monitoring progress against the Demand Management area of the HWB Strategy due to infrequency and lag in publication, and this is likely to apply across the workstreams; and
- (b) the Board should consider exploring alternate performance management options against the HWB strategy.

6. Key Points Summary

- The attached tables map the priorities of the demand management area of the HWB strategy against relevant outcomes contained in the Public Health, NHS and Adult Social Care outcomes frameworks.

- There are issues with the frequency of data release which might limit the usefulness of these data.
- Likewise, there is significant delay (lag) between data collection and release (data is “dated”).
- There are questions regarding the availability of certain data at a local level.
- Where local data exist, very small numbers create problems of validity.
- Many suggested indicators are not yet available or are new, hence the frequency and lag periods are yet to be determined (The “self-management” priority measures are particularly problematic).
- Monitoring the “joined up care pathways” priority may be problematic; this could potentially encompass all outcomes.
- Alternative performance monitoring can be developed, for example from existing Herefordshire Council strategy documents.
- The board should note the opportunity costs of using new and/or local indicators rather than national frameworks.

7. Alternative Options

7.1 None

8. Reasons for Recommendations

8.1 There is a need to collect and interpret appropriate data in a timely manner in order to monitor progress against the demand management area of the HWB strategy, and therefore for all areas.

9. Introduction and Background

9.1 The attached tables map the priorities of the demand management area of the HWB strategy against relevant outcomes contained in the Public Health, NHS and Adult Social Care outcomes frameworks. These outcomes are routinely collected, allowing for comparability between areas and over time at no additional cost to Herefordshire Council.

10. Key Considerations

10.1 Data collected for the outcomes frameworks is limited in its usefulness and applicability for monitoring progress against the current demand management priorities of the HWB Strategy. This is largely due to the infrequency and delay in publishing relevant data.

11. Community Impact

11.1 The monitoring framework itself has no community impact; however, effective identification and response to service issues/ demands will impact on the county’s population.

12. Equality and Human Rights

12.1 None

13. Financial Implications

13.1 The monitoring framework itself has no financial implications

14. Legal Implications

14.1 None

15. Risk Management

15.1 If not addressed, monitoring progress against the demand management priorities of the HWB strategy using these three Outcomes Frameworks will be problematic

15.2 The main risks revolve around being able to identify and address relevant service issues/demands in a timely fashion.

16. Consultees

16.1 Public Health Officers

17. Appendices

17.1 Demand Management Framework Indicators

17.2 Outcome Frameworks

18. Background Papers

18.1 None identified.